



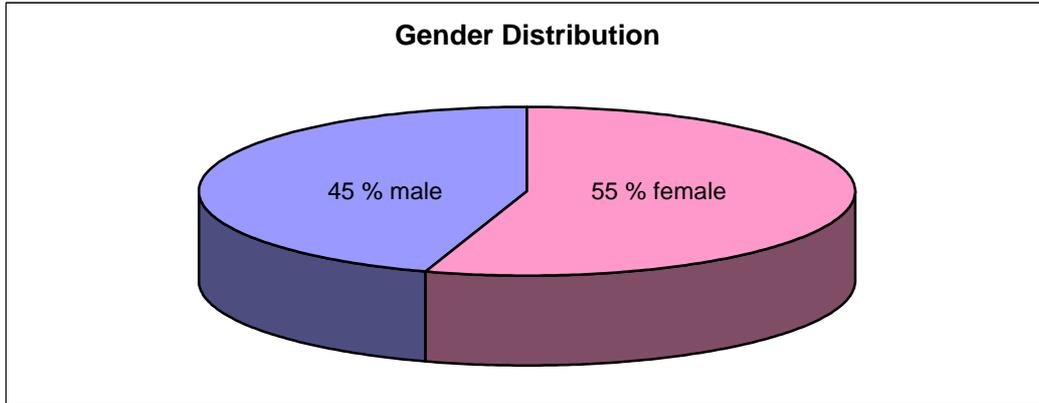
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Results of the Needs Analysis Carried out at Bristol University in Spring 2001.

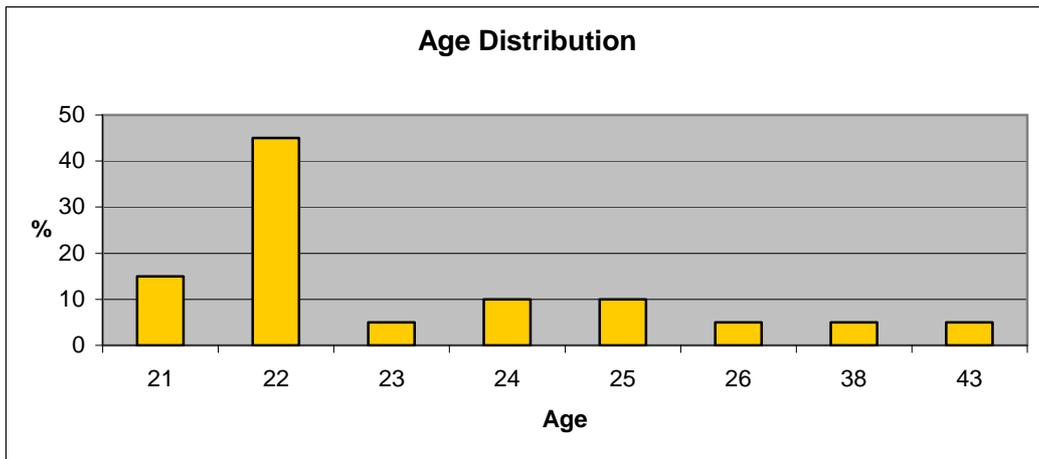
Total: 20 answers = 12 answers from international students at the Language Centre and 8 answers from students at the German Department (Socrates exchange programme with Germany).

A. Background Questions

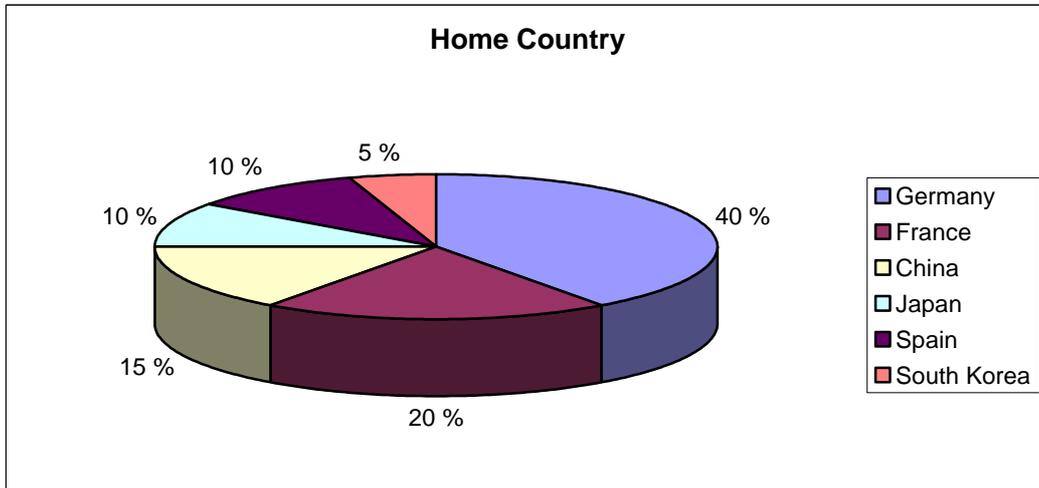
1. Gender Distribution



2. Age Distribution



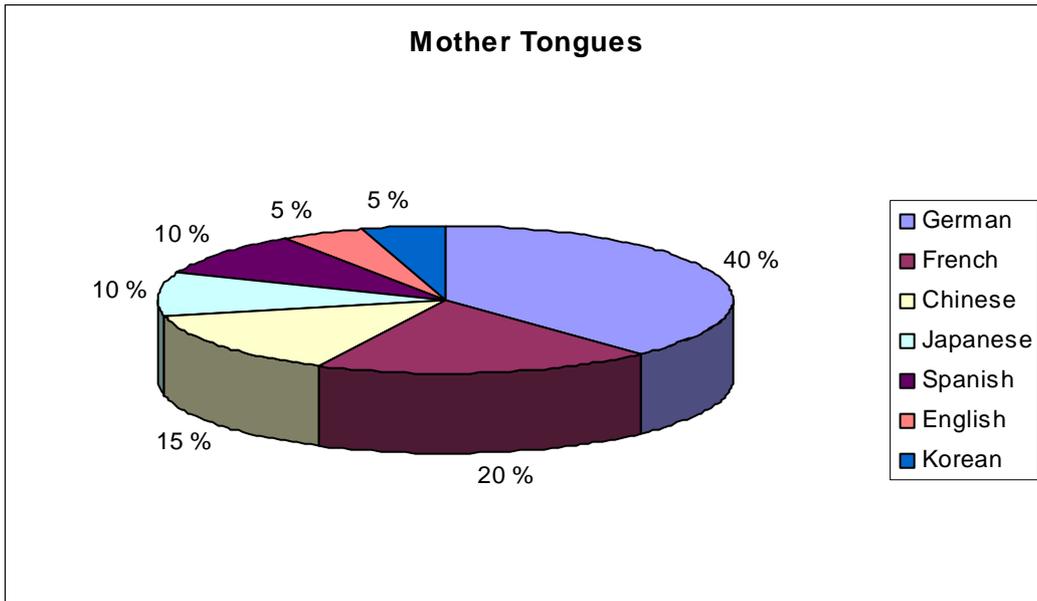
3. Home Country





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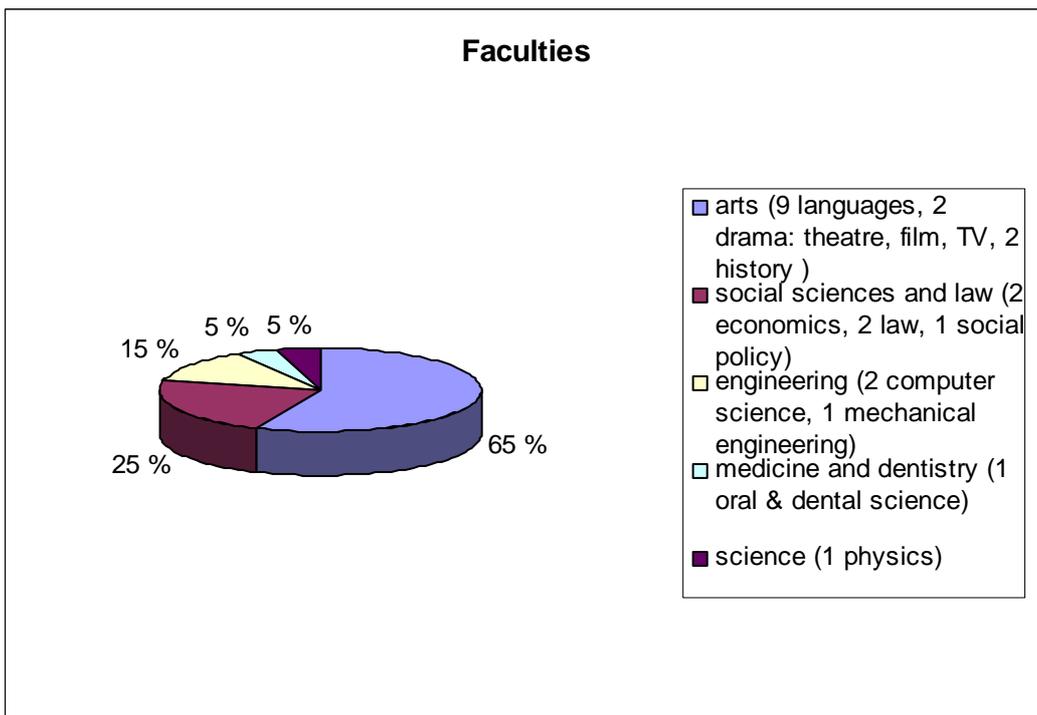
4. Mother Tongues



One student had German and English as his mother tongue.

5. What do you study in Bristol? In which department/departments?

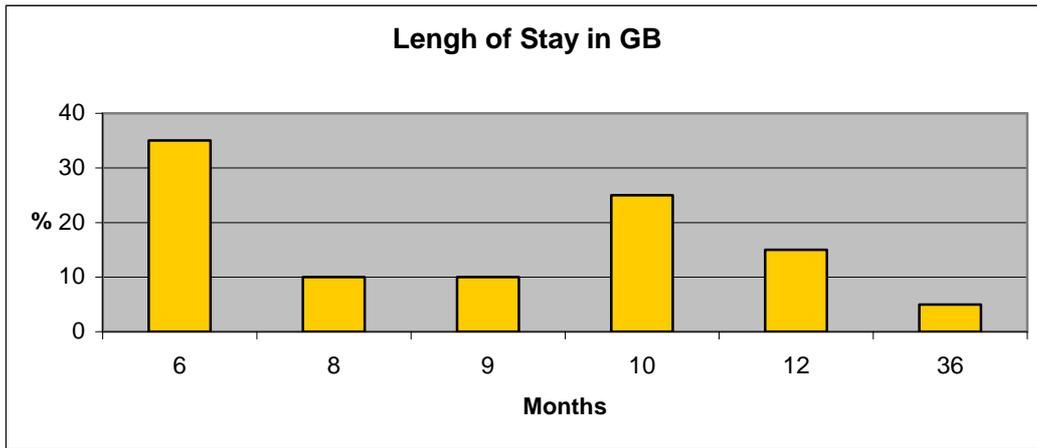
23 answers: Two students studied Arts and Social Sciences, one student German and History.



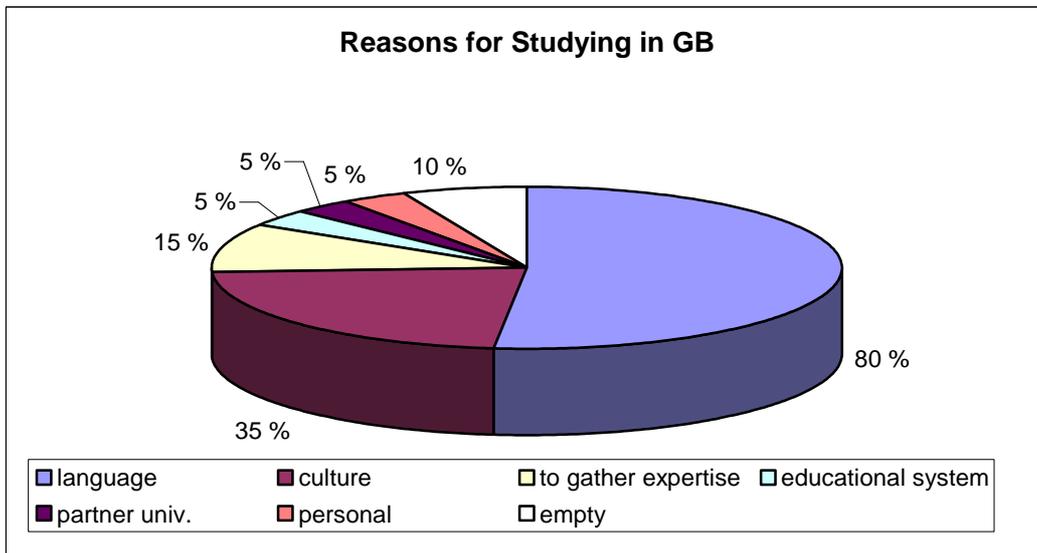


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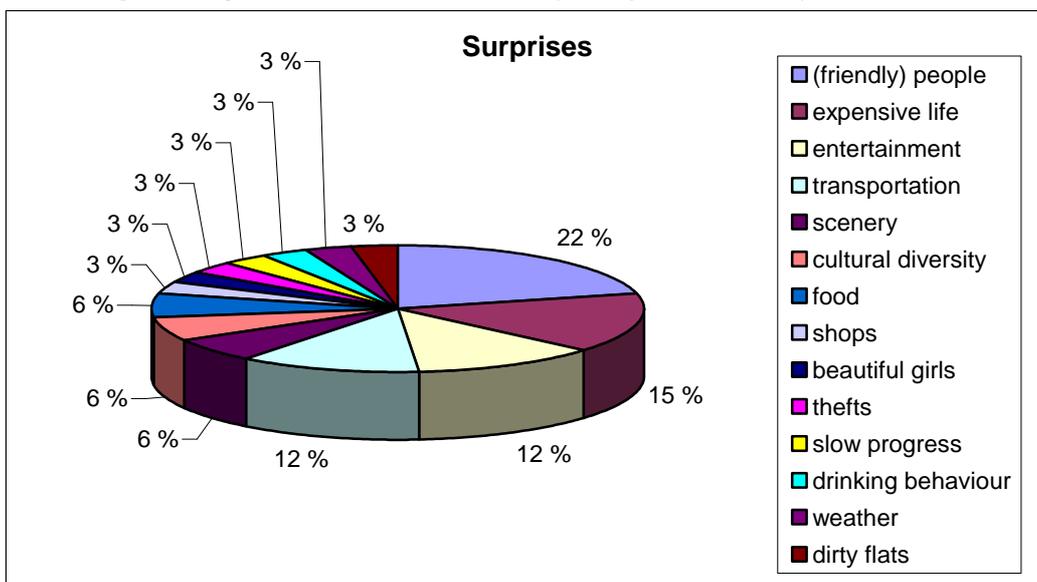
6. How long are you going to stay in Great Britain (GB)?



7. Why did you decide to come to GB as an exchange student? (multiple answers)



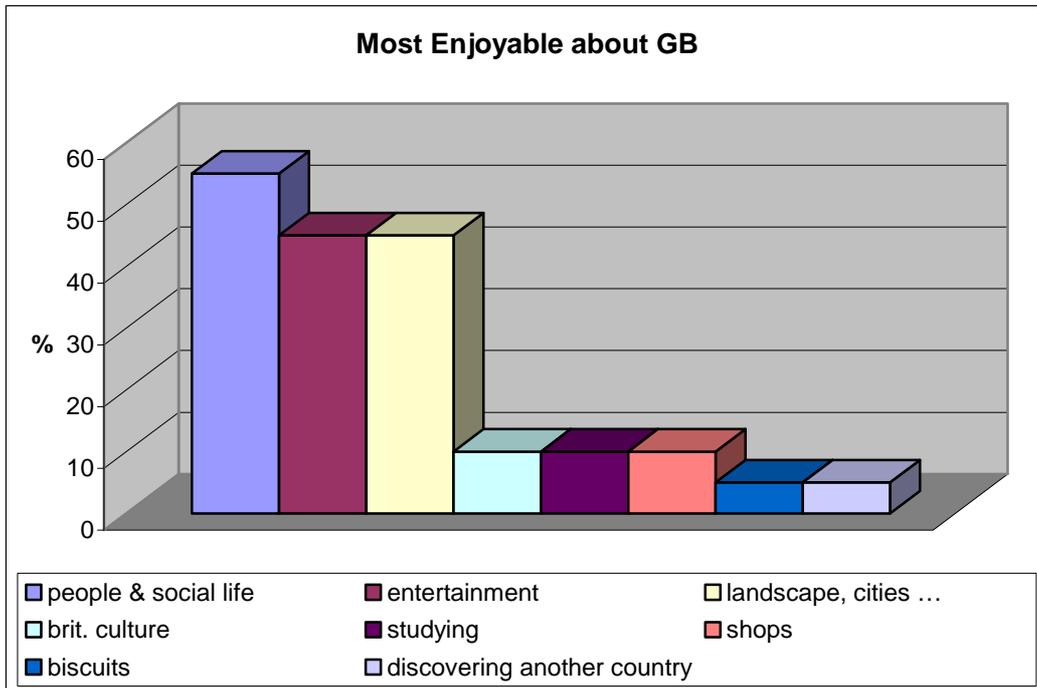
8. What has surprised you most about GB? (multiple answers)



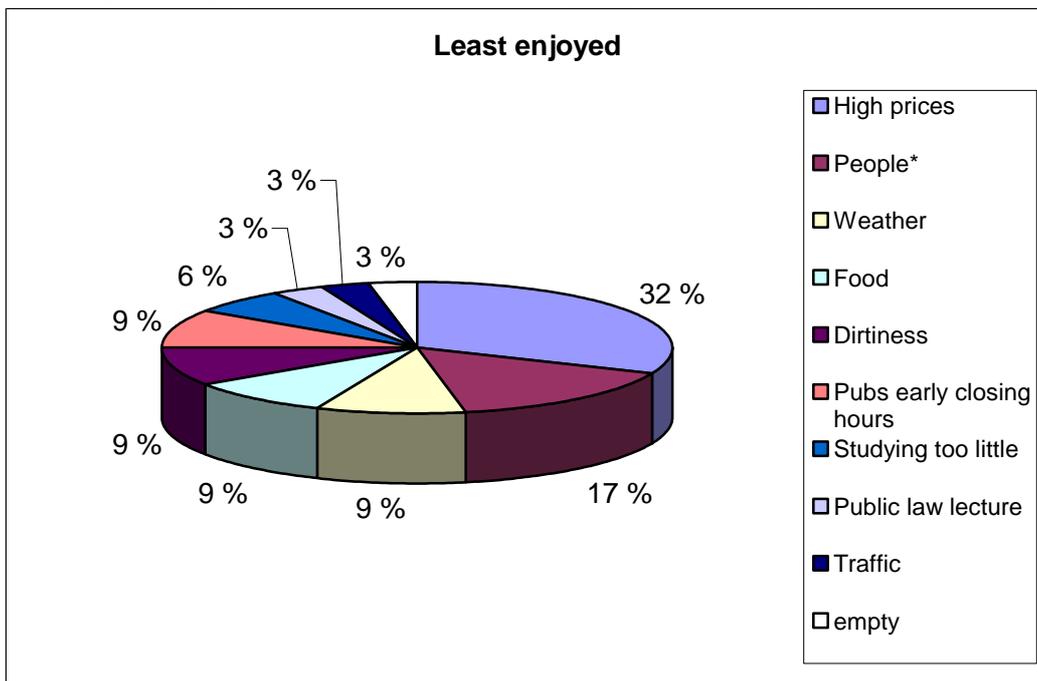


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9. What have you enjoyed most about GB? (multiple answers)



10. What have you enjoyed least about GB? (multiple answers)



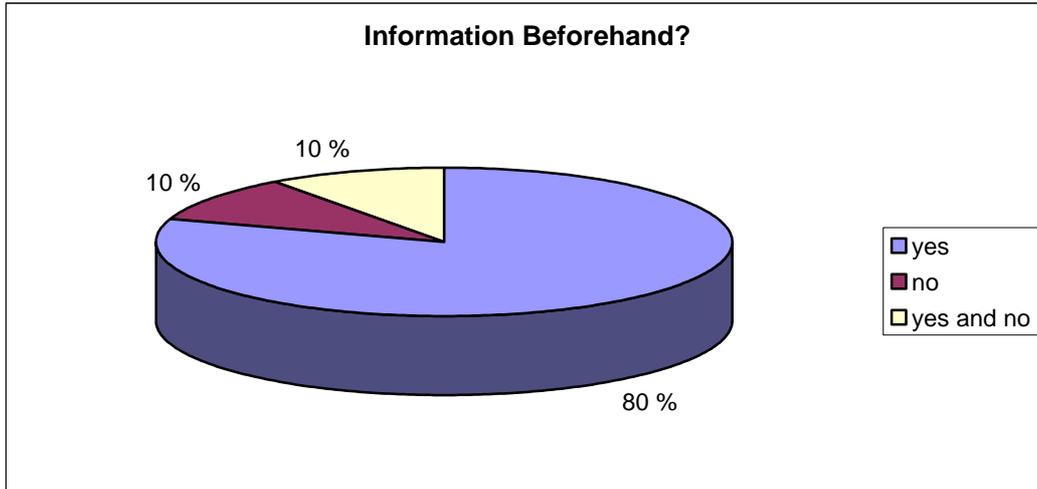
*Drinking style, drunken people at weekends, unfriendliness with foreigners, difficulty to make British friends, slowness: waiting for everything



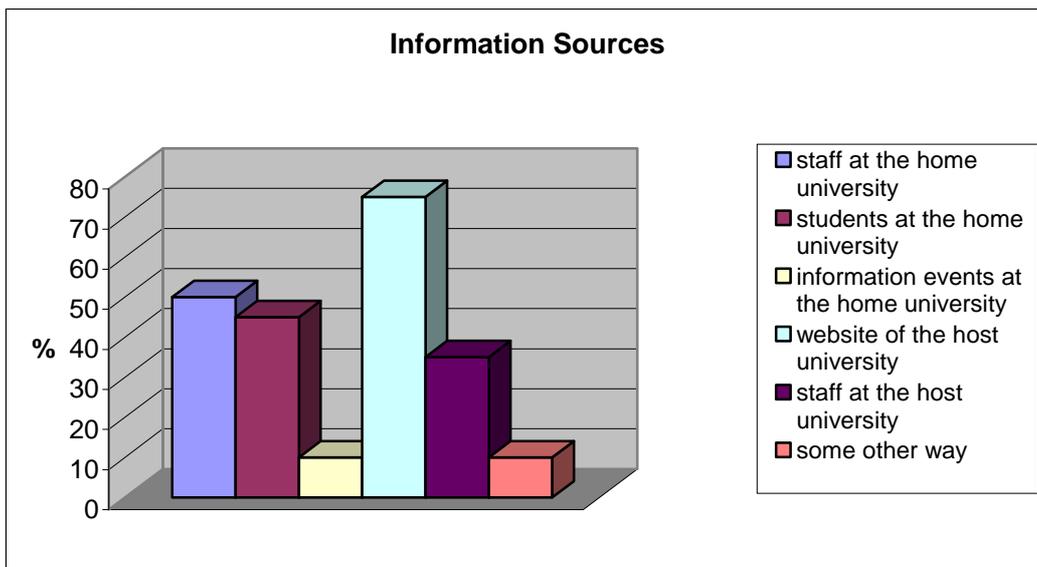
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B. Questions about studying

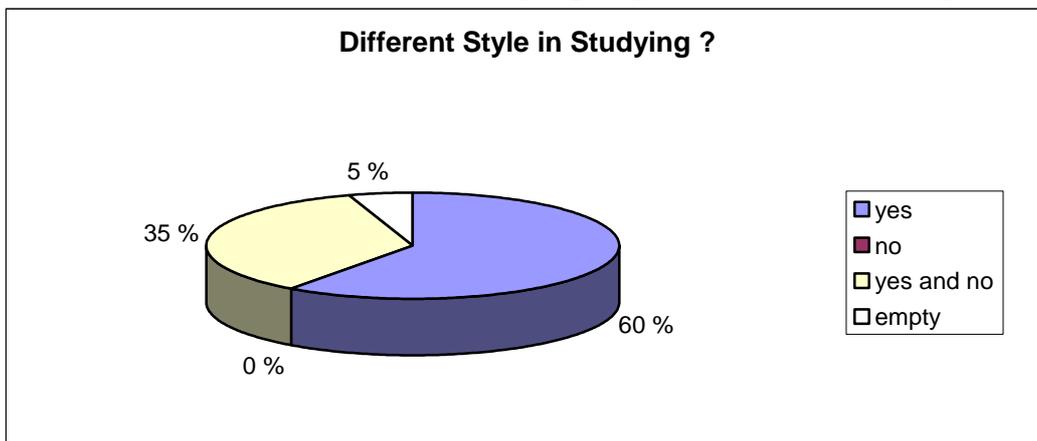
1. Were you able to get information about studying in GB before your arrival?



2. If you got information in advance, who gave it to you or how did you get it? (multiple answers)



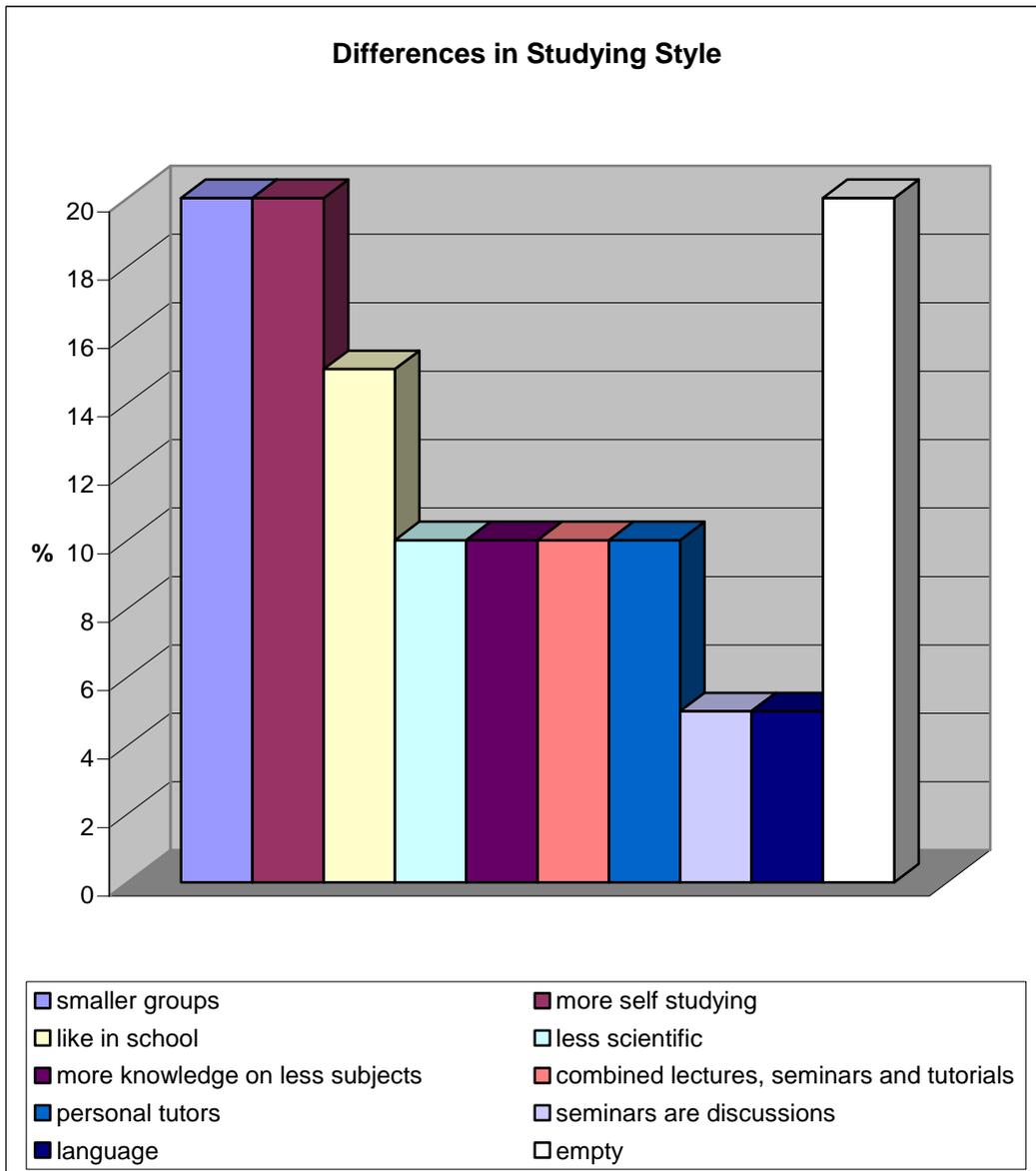
3. Are you used to a different form of studying at your home university?





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4. Please explain how studying in GB differs from studying in your own country.
(multiple answers)



Quotations:

Smaller groups

- A limited number of students is allowed to attend lectures (F22 Germany)
- Here the classes are smaller (F22 Germany)
- Seminars are smaller in UK. (F22 Germany)
- Very small groups in lectures, seminars. (F22 Germany)

More self studying

- Self researching is important here. (M43 S-Korea)
- I have to do more reading here. (F21 Japan)
- Courses and seminars in GB are more short than in France. In fact, you have to work alone. (M23 France)
- Here, we must work alone for the projects. (M22 France)



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"Like in school"

- It is more like in school here. (M25 Germany)
- Britain = like in school. Germany = very free, you make your own schedule, no count in years but in semesters, students are older and study longer. (F22 Germany)
- Timetable can be chosen more freely in Germany. (F22 Germany)

Less scientific

- The way of handling literature seems less scientific. More emphasis is put on 'how do you like it' (F22 Germany)
- In Germany the teaching of theory, methodical issues, how to do research is more emphasised. (F22 Germany)

More knowledge on less subjects

- Less courses but more stuff. (M22 Spain)
- In England you need more knowledge on less subjects. (M24 Germany)

Combined lectures, seminars and tutorials

- University of Bristol has got seminars or tutorials for each lecture. In Japan we do not have a system like that. (M21 Japan)
- Lectures and seminars are often combined. (F22 Germany)

Personal tutors

- Every student has a personal tutor (in Germany not) (F22 Germany)
- Personal tutors in GB = very helpful. (F22 Germany)

Seminars are discussions

- Seminars are discussions, debates between students and the teachers, based on ist proper reflection. (M21 France)

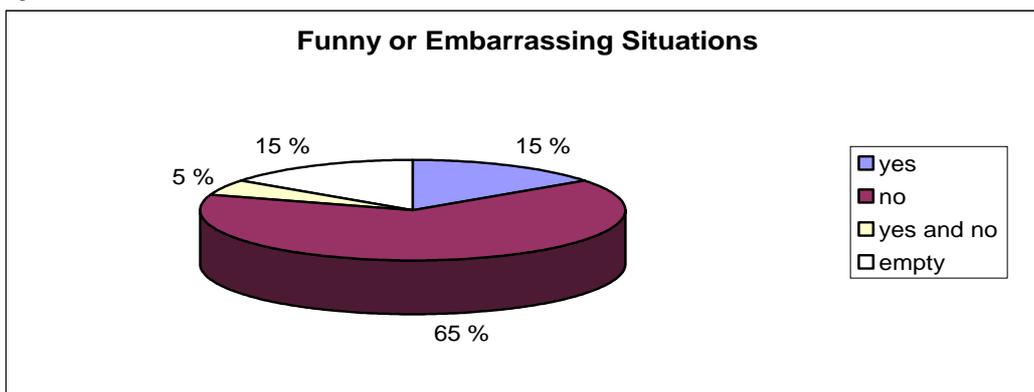
Language

- Language. (F25 China)

empty: 4

C. Social Life

1. Have you ever found yourself in a situation in GB that was funny or embarrassing because you broke a British cultural convention?





2. If so, please describe the situation.

- Ordering food in a restaurant is very difficult for me. I don't know the order for different food. When I join a home party I help myself with sweet cream (don't know the exact name) before I take the main meal. Someone came and talked to me politely: "If you left it after meal it would taste better." (F26 China)
- English people are very kind on the surface but I cannot know what they really think. (M43 S-Korea)
- Queued in one line all alone. Didn't know that there is just one line here, not for each customer desk. (M21 Japanese)
- Due to the different culture in GB and China. Sometimes I have a very different or even contrary way to think and act. This makes people (including myself) feel strange. (F25 China)

D. Vocabulary and Comments

1. Important Vocabulary

- Are you happy with that?
I keep my fingers crossed.
I touch wood for you.
(F26 China)
- Cheers (for Hi, thanks ...)
Have a break
Enjoy your meal
Take care
Bless you
(M21 France)
- Cheers (Good bye)
Cheers (Thank you)
first floor (It's actually second floor)
(M21 Japan)
- Cheers
How much does ... cost?
(M22 Spain)
- Cheers
Kinda
What's up?
I'm off. Where are you off?
first floor (which is actually second floor)
consession (which we can get reduction)
This is not my cup of tea!
(F21 Japan)



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- What subject are you studying?
Where do you come from?
How much is it?
Where is Bath? ~ Wells???
I'm very pleased to meet you.
My English teacher is Dominic, very good teacher.
(M23 France)
- In Bristol, what is the cheapest beer?
Could you clean your dishes please sometimes?
Have fun.
Are you going out tonight?
Where is this party?
(M22 France)
- Where is the nearest 'ASDA'?
Cheers.
I'm afraid that ...
(M22 France)
- Is the mobile unlocked?
I'd like to book a ticket
Could you give me the receipt?
Go ahead.
(F22 Spain)
- How are you going?
Fine/not bad.
What's the weather like today?
Thank you very much.
You are welcome.
What time is it?
How old are you?
Where are you from?
Where do you live now?
What's your major/subject?
(F25 China)
- I'm an exchange student from Germany, where do I need to register?
Bank: I'd like to open a bank account.
Bank: Where can I withdraw money?
Accommodation: We need to make up a contract.
Accommodation: What is the rent?
Accommodation: What is included? All bills?
Accommodation: Could you please give me a receipt for that?
Is there a discount/reduced price for students?
Travel agency: I need to change the date of my flight.
(F22 Germany)



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- To take the piss on sb.
fag
(M24 Germany)
- I beg your pardon.
Could you please speak a bit more slowly, I'm foreign.
(F22 Germany)

2. Other Comments

It could be much better if the accommodation for university students can be improved much more.
(F25 China)